

**City of Marion - Oaklands Community Connections
Community Engagement Outcomes June 2019**

Community consultation was undertaken from **3 May 2019 to 24 May 2019**.

Feedback was sought via a letterbox drop to residents within a 400 metre radius refer figure 1 below.

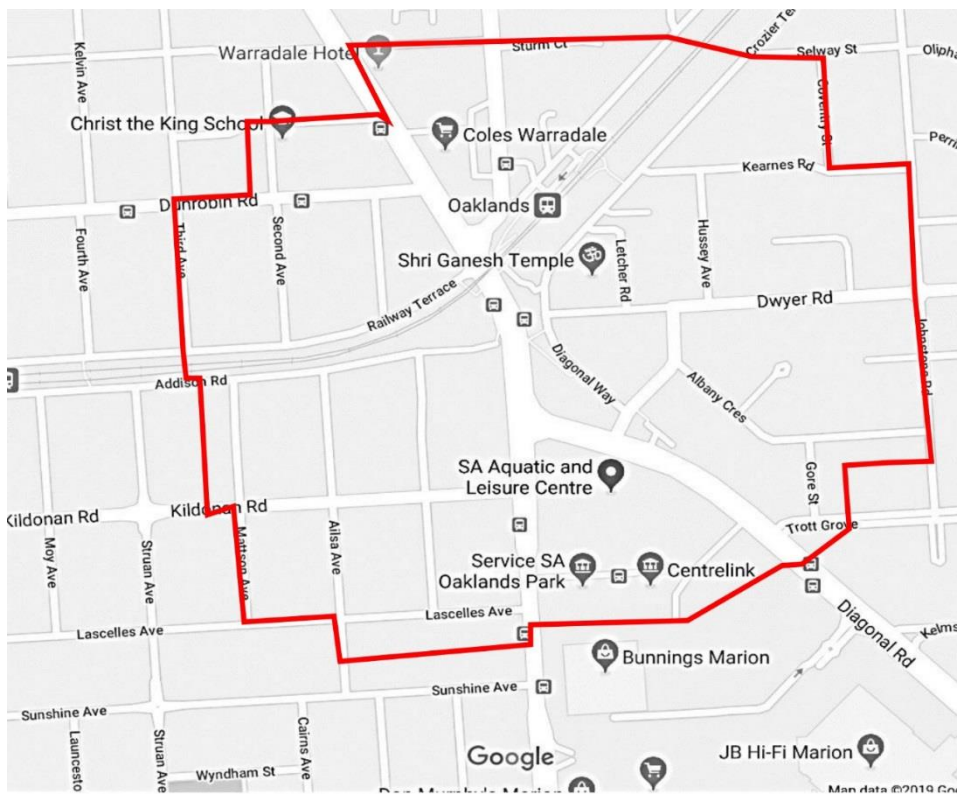


Figure 1 Distribution of flyers

A total of 879 properties were delivered a brochure informing of the proposal and links to a project specific website and survey on our community engagement website www.makingmarion.com.au/oaklands-community-connections.

In addition to the letter box drop, brochures were available at Marion Cultural Centre, Administration Building and State Australian Aquatic and Leisure Centre. Council staff also attended the new Oaklands Station on 21st and 22nd May to hand out brochures to commuters departing in the morning peak hour. A total of 100 additional brochures were distributed.

This engagement page hosted draft concept plans, images of proposed treatments, information about a face to face drop in session and staff contact details. It also hosted an online survey for people to complete a Quick Poll for those who wanted to easily identify their level of support for or against the concept.

The link to the survey was posted on the City of Marion social media pages on the following dates

- 3 May 2019 Facebook post launching survey with 3,206 people reached, 4 comments and 4 shares
- 15 May promoting the survey reaching a total of 2389 people
- 15 May promoting drop in session 1103 people. The Facebook event posting resulted in 55 interested, 11 shared and 781 people reached
- Sponsored post on 21 May 2019 reaching 2,379 people with 7 comments and 1 share. Comments are included as part of this report.

A face to face drop in session was hosted with Elected Members and staff at City of Marion City Services Depot on 15 May between 5:30pm and 7:00pm. A total of 10 community members attended.

Elected Members were invited to distribute the link to via the Extranet and information was posted in the Messenger What's Happening column.

Community feedback statistics

The feedback received from the community overall included:

- A total of **452** people visited the Making Marion website and 36 people downloaded the concept plan document.
- **47** people completed the online quick poll with 43 people (91%) supporting the overall concept plan.
- **39** people completed the survey questions online. 82% provide support for the closure of the portion of Diagonal Way illustrated.

Quick Poll Results

Overall, do you support the concept plan prepared to improve connectivity from Oaklands to Marion Regional centre?

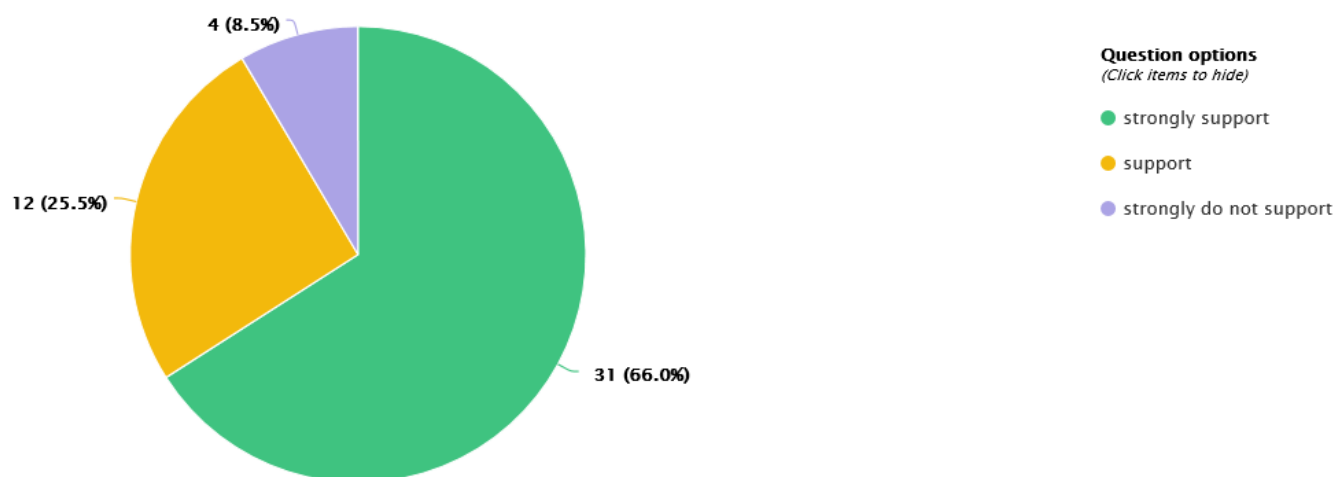


Figure 2

Summary

- Strongly support or support No.43 (91%)
- Strongly do not support No.4 (8.5%)

*Note email and facebook correspondence is excluded from the online survey pole results as these responses are qualitative. It is also uncertain as to whether the email correspondent had filled in the survey.

Survey Responses

Q1 What is your level of support for the closure of Diagonal Way adjacent Dwyer Road Reserve? (pedestrian/cyclist link only)

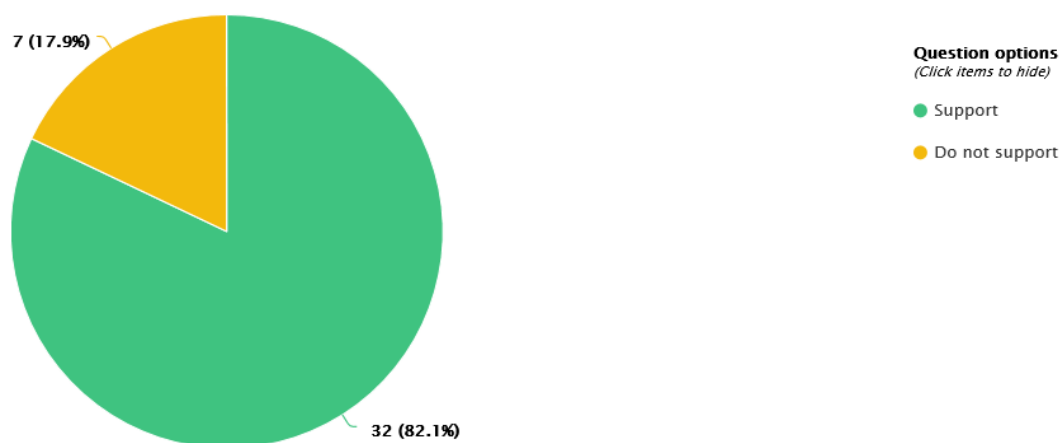


Figure 3

Summary

- Support No.32 (82%)
- Do not support No.7 (18%)

Refer to figures 4 and 5 for graphic illustration of respondent locality.

***Note email and facebook correspondence is excluded from the online survey pole results as these responses are qualitative. It is also uncertain as to whether the email correspondent had filled in the survey.**

Attachment 2 OAKLANDS COMMUNITY CONNECTIONS Community Engagement Feedback



Oaklands Community Connections- Diagonal Way Road Closure

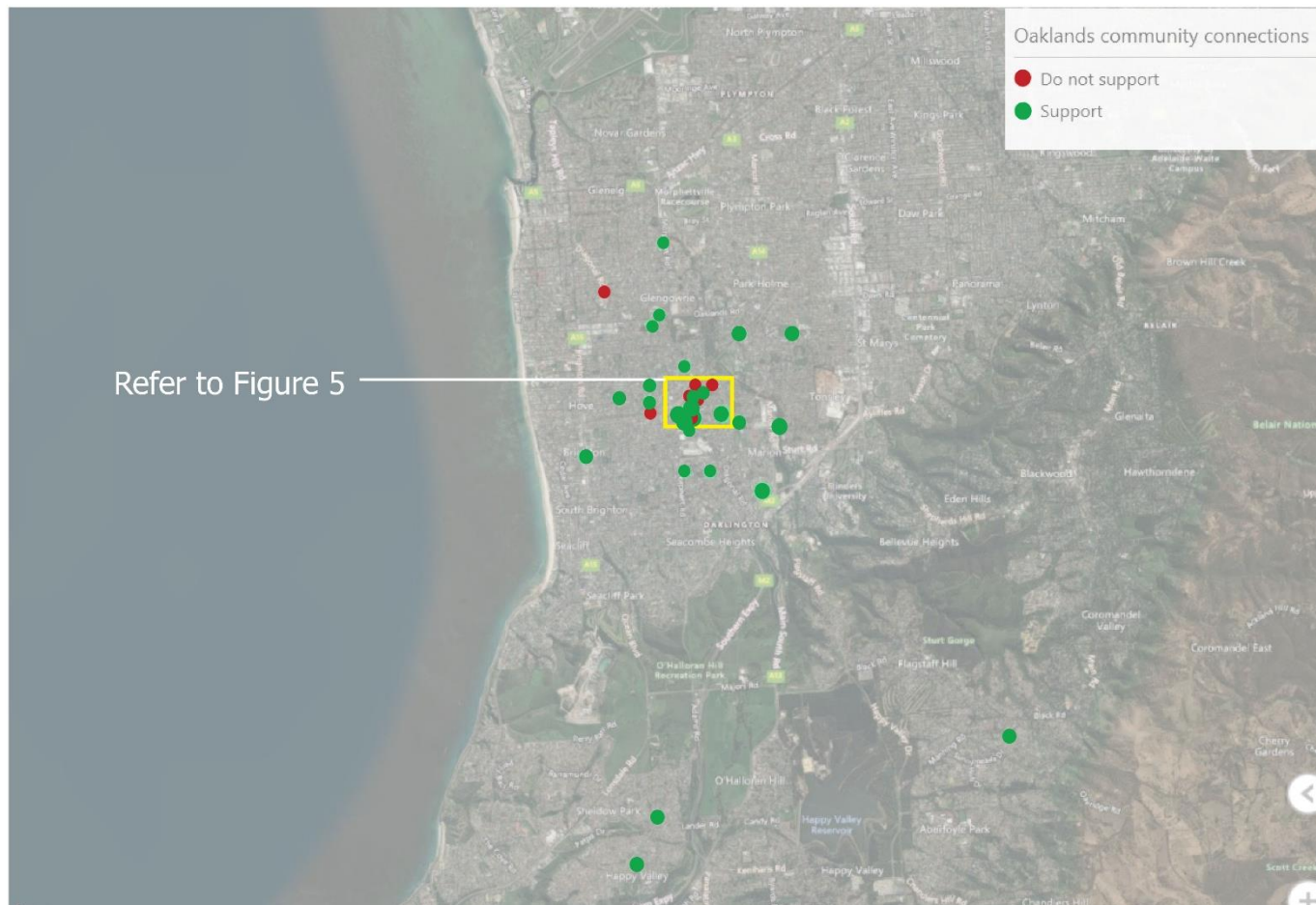


Figure 4 Mapping responses (regional) – refer yellow inset figure 5

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Oaklands Community Connections- Diagonal Way Road Closure

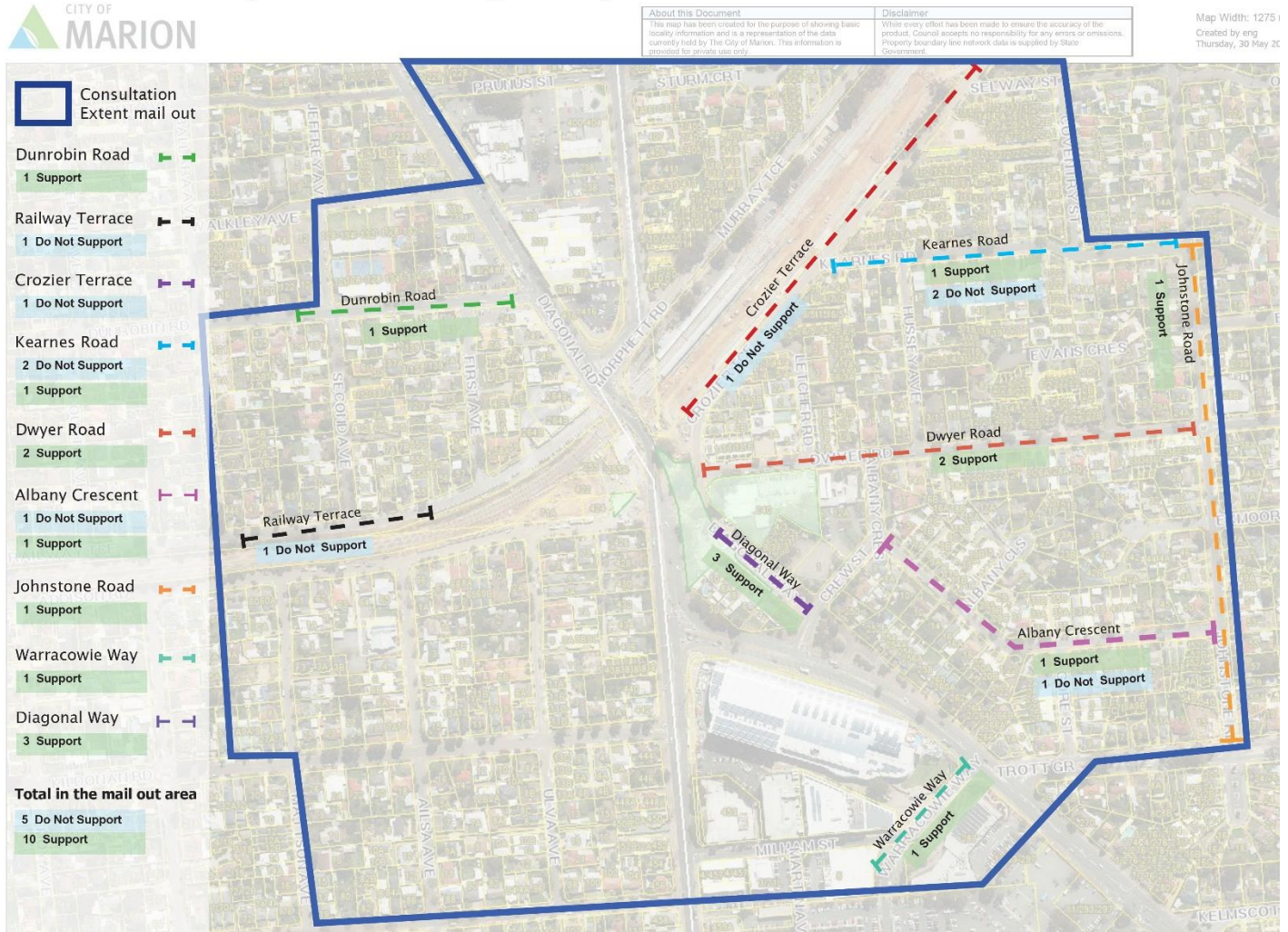


Figure 5 Mapping responses (local)

Summary

- Support 10
- Do not support 5

As illustrated above Diagonal Way and roads directly connected

Diagonal Way – Support 3

Dwyer Road – Support 2

Crozier Terrace – Do not support 1

Q1 Comments

- Fantastic idea
- I think this would be an improvement to the area
- As I currently live in Diagonal Way, I would welcome the closure in relation to cars etc. My one concern is that parking will be at a premium, people will still park their cars to access the train &/or parks. Visitors/service people already have trouble parking on the road, no spaces. !! Visitors during the day are unable to find any parking spaces on the road. ***Parking permits should be issued to current residents of Diagonal Way & surrounding streets ***
- As long as there will still be the same amount or more car parking available.
- Dwyer road is a nightmare and unsafe as a result of diagonal way closure. Parking issues as long this route need to be addressed if diagonal way is to permanently closed i.e. parking on only one side of road.
- It is important to have more green space, more ways of walking and bike riding - important for our community. So much friendlier!
- I agree that it's a good idea to close off Diagonal Way permanently BUT. The council needs to take into consideration the increased traffic at the T-junction of Albany Cres & Dwyer Rd as we've been experiencing throughout the temporary construction closure. Albany Cres should be wider and No Standing zones enforced both sides of Dwyer Rd between Albany Cres and Hussey Ave. Cars parked in this area create blind spots and difficulty in turning safely. And while there will be increased car parks on the other side of the station, the majority of commuters will continue to park in the streets on the southern side of the station.
- If the proposed recreation facility can be a larger space I believe it will drive more people to connect with each other and will benefit both the community and those visiting it.
- Great idea if implemented correctly and doesn't impact negatively on residents in the area.
- Anything that encourages walking/cycling (and their safety) over car use is a good thing
- "I think it is a wonderful idea to link the new to-be-landscaped railway station with the Marion Cultural Centre. It has the potential to create a true "heart of Marion", a town square/high street experience, making Marion a very desirable community to live in. The road closure will encourage more foot and cycle traffic, quieten the area, allow families and commuters to use the space safely, and make it a more inviting space for everybody."
- "There needs to be less of this recreational space. MORE PARKING.
- Closing diagonal way to crozier terrace is a terrible idea. The most direct way to my street during the current closure of diagonal way is via Hussey ave. It is terrible. The Better most fluid version is diagonal way to crozier tce and on to the western end of kearnes. Hussey is terrible due to the parking from the train commuters at times impossible. I have an idea of a hybrid version of the proposed design that will allow the areas (again I think these would be better utilised as parking but if they have to be parkland my idea is a fair compromise) both parkland and fluid traffic. I would like to be contacted about this. If the proposed plan goes ahead as is I believe it fair that residents/owners of this area have our council rates reduced. I propose a 40% reduction to be adequate. It seems like this is benefiting the commuters more than the people who live here. Going further than that into disadvantaging the residents. "

- This will result in increased traffic flow in surrounding streets such as Hussey Avenue, Kearnes Road and other roads in proximity of the train station. Slower response times to emergency vehicles accessing train station and residential properties. Parking is already a nightmare for residents as there is and will be not enough car parking close to train station. People prefer easier access to train station via Crozier Terrace / Diagonal Way. Larger pedestrian crossing as in draft plan is good idea and upgrade to Park is excellent but not to the expense of our access roads.
- We live on Crozier Terrace and having Diagonal Way closed is extremely inconvenient. We have been impacted enough with the train line/station works and don't want to have to have more inconvenience."
- The traffic on Dwyer Road has already increased due to many subdivisions on this road and the fact that this road is used to connect to Marion Road and vice versa to Diagonal Road consequently, increasing the traffic on the small and narrow street(s): Albany Crescent and Crew Street. By closing Diagonal Way, you are increasing traffic on these two streets which will now include traffic from the drop off areas at Oaklands Station. We have been asking the Marion Council for years to find ways to decrease the traffic on these streets. A sign was put up near Diagonal Way: Local traffic only - this is shameful and inconsiderate towards residents on these two streets. Dwyer Road should be a one way street, the barriers (why are the barriers there?) placed at the corner of Trott Grove and Diagonal Road should be removed as Trott Grove can withstand the traffic: it is a longer street and traffic can turn left into Johnstone or Pemberton Street to reach Dwyer Road. You are shifting the problem of traffic to the surrounding streets of the train station. Take responsibility please. The focus should be on seriously considering the impact that the closure of Diagonal Way and the increased traffic on Dwyer Road have and will have in the area. Speed bumps should be installed on Crew Street and Albany Crescent to reduce speeding cars and more paving is needed on Crew Street, Albany Crescent and Dwyer Road. Finally, not enough trees have been designated to the area near Morphett Road. Approximately 44,000 cars crossed the old train intersection daily. Now that the train barriers have been removed, the train overpass will be used by more commuters. More trees are needed to absorb traffic and noise pollution. You have all been elected to represent ALL residents in the Marion Council area so even residents on these two small streets: Crew Street and Albany Crescent should be listened to. We all want what is best for the new Oaklands Station area- we use this train everyday- but we want to retain our quality of life in terms of traffic, noise and air pollution. Consider the impact your decision will have on existing residents, future residents and the area.
- This would be wonderful for everyone, locals & tourists alike. I 100% support this idea.

Q2 How important are the following recreation/play features to you?

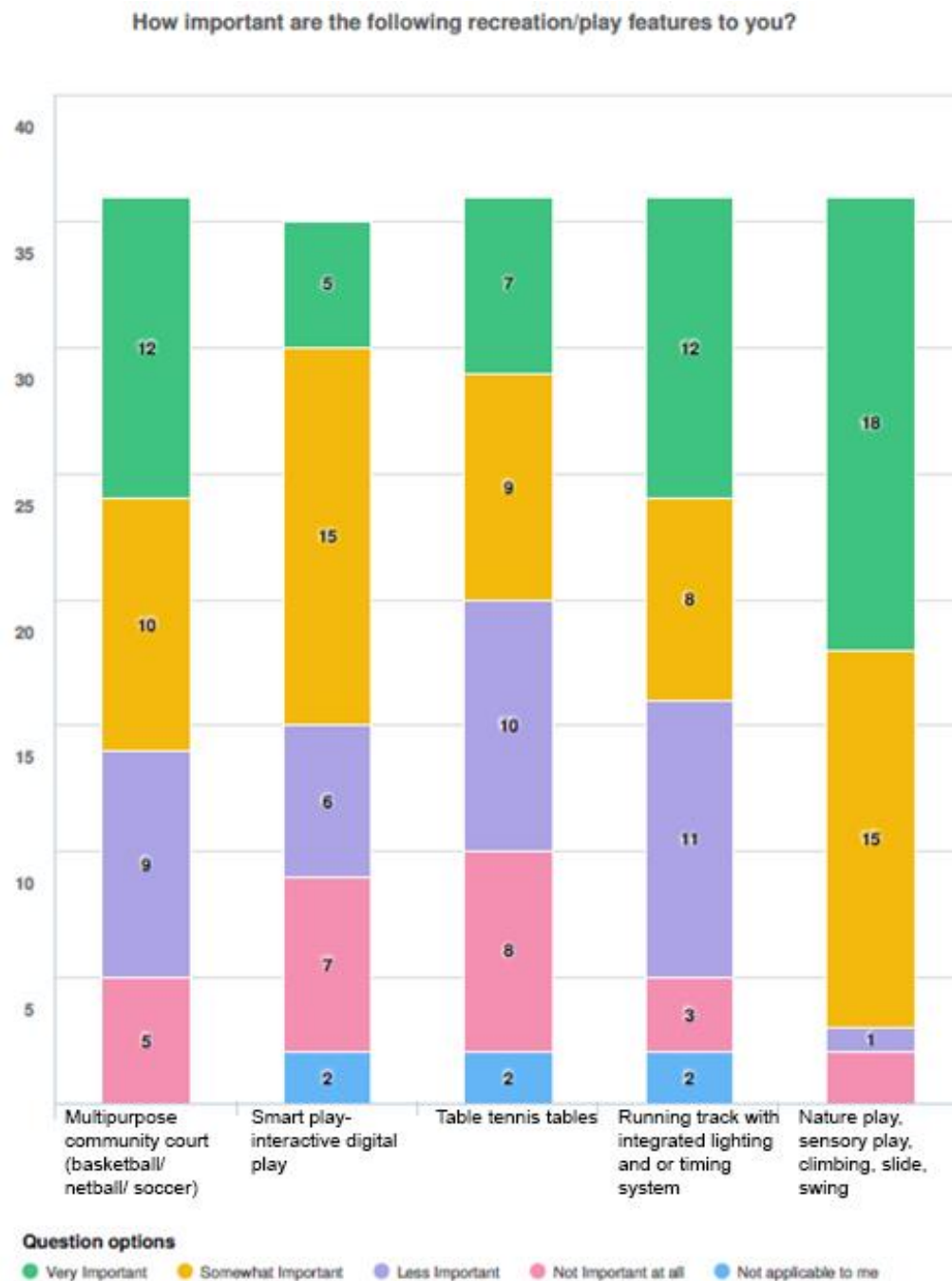


Figure 6

Summary

Nature play, climbing slide and swing greatest level of importance followed by multi-purpose community court, running track and smart play.

Q2 Any other recreation/play comments?

- Play is awesome
- Space for dogs to be walked/run
- I am concerned about the noise level to the residents, in relation to some of the above sports.
- Toilet, similar to the unit at the George St Reserve
- Community garden?
- Hanging chairs, net swing, skittles
- Play equipment for those with disability would be nice, like the swings those in a wheelchair can use.
- "Chess/checkers/backgammon tables would be wonderful. For inspiration - Bryant Park in Manhattan has daily board game competitions. It is a fantastic and beloved park in the heart of New York City.
- Summer water play for children would be wonderful."
- Some features that were mentioned above could be placed at the wetlands as it has a larger area to accommodate such things as a running track. A Park is for more outdoor activities such as climbing and swings etc. Digital interactive ideas are for home, not a Park. Emphasis is for kids and adults having fun in the form of exercise without digital stuff.
- There is enough digital play at home and school... this area should be physical only
- A great opportunity to trial smart technology near an activity hub - i.e. it feels like the right place for it, close to train station, aquatic, cultural centre, Westfield. Also prefer keeping visual clutter to a minimum (appropriate 'see through' fencing, or no fencing, etc, refer to Point Malcolm Reserve, Semaphore Pk).

Q3 How important are the following digital/technology features to you?

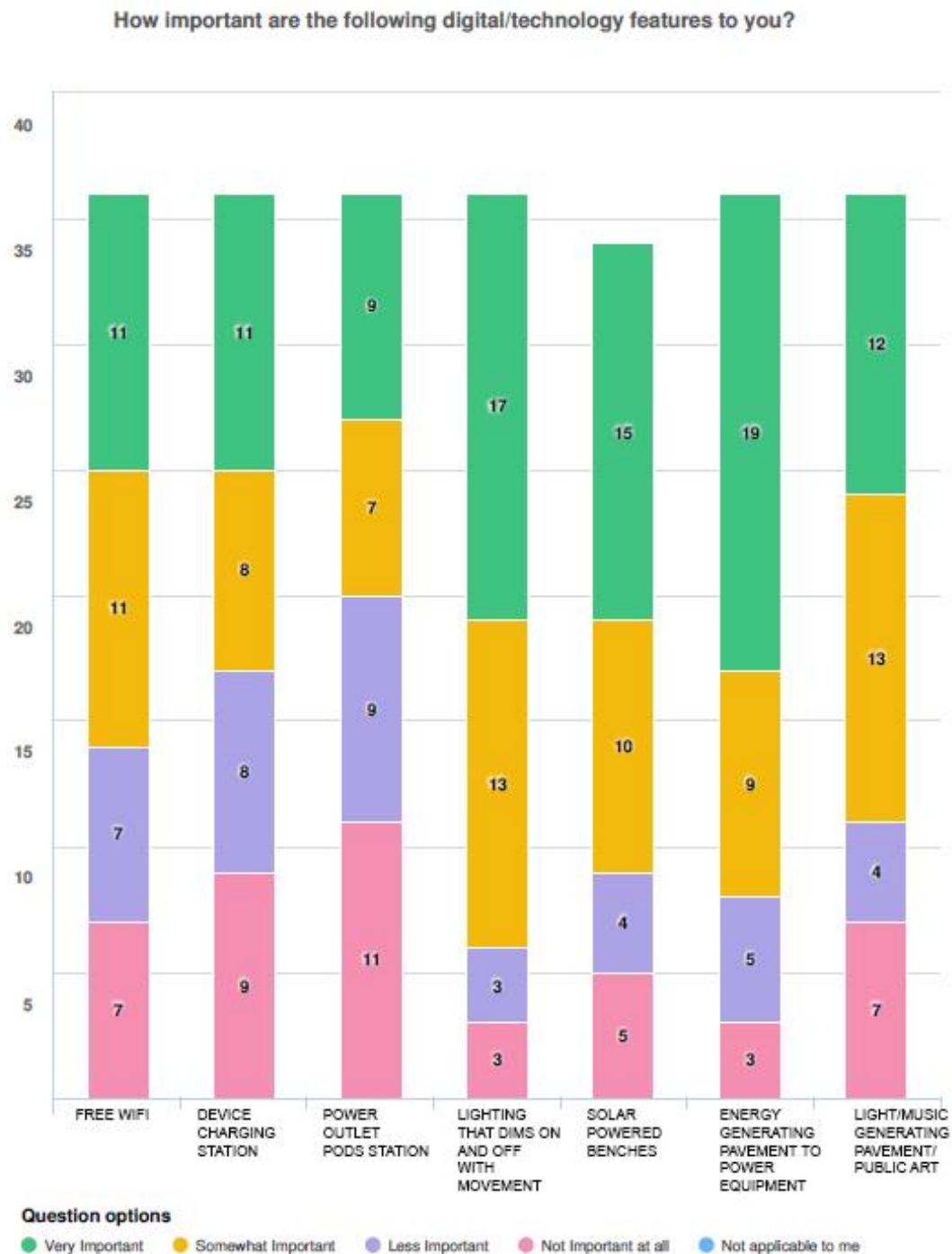


Figure 7

Summary

Lighting that dims on and off with movement received greatest level of importance followed by energy generating pavement and powered benches

Q3 Any other digital/technology comments?

- Connection to council and local community through kiosks
- Utilise every opportunity to harness energy: solar, wind, kinetic.
- Great ideas!
- Personally, I don't feel that the technology "wow" factor is as important a drawcard as creating a place that is inviting, communal and comfortable in all seasons, providing shade in Summer and sunshine in Winter. I think humans are drawn to places that have the right balance of natural and built environments.
- This area suffers from a great deal of vandalism and graffiti so if these are implemented it will again be a cost to the local rate payer.
- Some great ideas and a good opportunity to see how they work.

Q4 How important are the following informal recreation/gathering features to you?

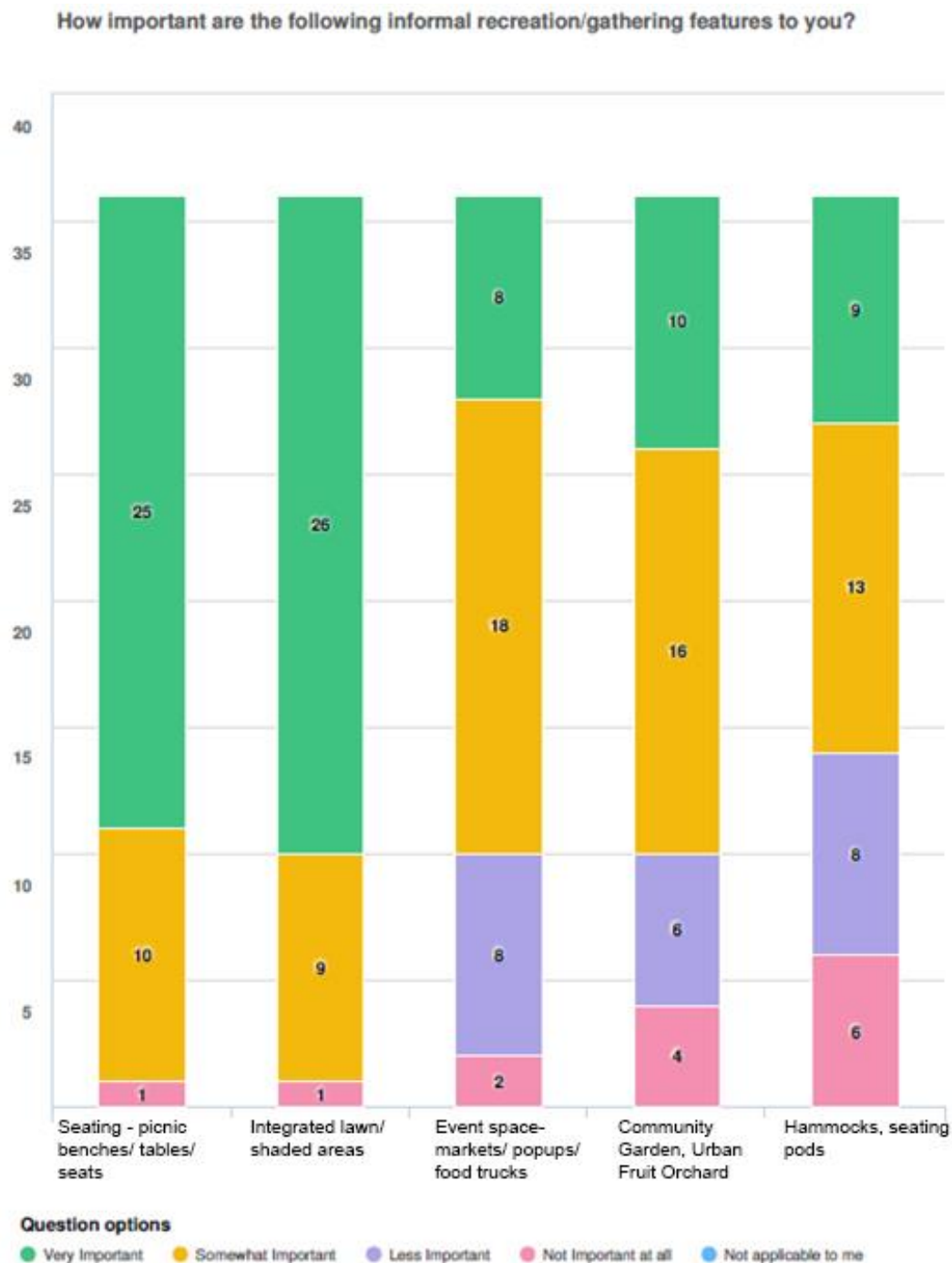


Figure 8

Summary

Integrated lawn/ shade areas and seating picnic tables received greatest level of importance followed by community garden and events space

Q4 Any other information recreation / gathering comments?

- waste of money
- An objection to the proposed sighting of the community garden. This is alongside the operational area of the Church and we do not need extraneous noise during service times. We do not want the view from our western wall windows to be that of a community garden particularly if the often unkempt condition of our own "community" garden is typical of what we can expect that view to be. We do at times use the Reserve to conduct outside services and the garden would then be an obstacle to easy access for parishioners, many of whom are now in more mature years and use mobility aids. The western entrance to the Church is also an emergency exit.
- Strongly support the concept overall.
- Tree stump seating arrangement (with comfortable back support)
- Plenty of seating in the shade would be useful
- I would be very keen to be involved in planning and maintaining an orchard and/or community garden.
- Make it a Park where community events could still be held but does not impact on the surrounding environment to locals.

Q5 Are there any other facilities you would like to see in the precinct / reserve?

- Shade
- More carparks for Oaklands trains station near station
- I'm really interested in ensuring that the road crossing of diagonal road is as quick and easy as possible for pedestrians. Where there is an excessive wait time, then there is the temptation to avoid the official crossing which undermines the whole purpose.
- Space for dogs
- Median refuge on Diagonal Road south of Crew and north of Trott Grove for safe crossing of Diagonal Road must not be removed, even if lights on corner of Trott Grove
- Basketball ring
- "A small bridge with running water and/or pump (no sand)
- (By the way, the ""Overall Support"" question is not functioning so I'd like to let you know I strongly support your concept)"
- "Amenities such as public toilets including an accessible toilet (I know there is one near the station on the plans, but one closer to the recreation part would be nice).
- Water stations for refilling bottles."
- I think everyone is so used to that section of road being closed now that it won't have any impact on traffic as it has been for some time now.
- "I STRONGLY SUPPORT the concept - I was unable to highlight this option above, although I tried 2 different web browsers. Toilets, compost bins, barbecues. Native bird and insect attracting plants.
- Fruit trees - guavas, pomegranates, loquats, citrus, feijoas - these fruit trees are less likely to be targeted by birds."
- a great concept and a much needed space for our community
- Toilets , BBQ and larger playground
- Strongly do not support this concept
- I couldn't tick the box regarding level of support. I strongly support the concept. Well done all

- Traffic lights are badly needed where Crew Street meets Diagonal Road.

Additional comments were provided by social media, email and phone conversation

Social media and email correspondence

Note th

Facebook direct message

Fantastic and what about bike lanes on all other road too. We are becoming more bike friendly, but still need lots more done to the roads for it to be safe to ride a bike.

Facebook comments

- Sounds good, also a community garden would be awesome and something we mentioned at one of the first PTP meetings
- Sounds like a great idea! The more trees the better!! Help with the urban heat effects
- If its council land and no houses have restricted access then it's a good idea but make traffic intersections safe by removing trees and widening openings to frequently used thoroughfares

Email submissions

30/4/19 (street address of email correspondent- Dwyer Road)

Ideas for the renewal for Dwyer Road Reserve from parishioners at St Elizabeth's

1. Upgrade the play equipment
 2. FENCED PLAYGROUND.
 - More for younger children, toddlers can access, i.e., first step low enough
 - No bark chips (toddlers eat them)
 - Prefer recycled rubber base.
 - A toddler swing
 - Shaded adult seats /benches INSIDE FENCE PLAYGROUND AREA
 - Monkey bars
 - A slide
 - A massive swing that can be pushed
 - A separate basketball ring.
 - A basket swing (large flat which has been seen in recent playgrounds)
-
- Gazebo type erection for shade with table and chairs and BBQ area
 - A toilet (as the one in the George Street Reserve)
 - Replace rubbish bins (extra on Western Boundary)
 - Restore the grassed surface (with watering reconnected back to our environmental watering system)
-
- Seating and shade. Leave the established trees there.
 - Extend our community garden into the reserve.
 - Native plants. (find out the indigenous ones for our area especially the ones for food.)
 - Establish a butterfly plant garden. (Bring back the butterflies)

21/5/19 (street address of email correspondent- Hersey Court)

Thanks for the opportunity to comment on the concept plans for Diagonal Way, but my biggest concern is motor vehicle access to Diagonal Road, turning north from Trott Grove.

At the moment it is particularly difficult to turn right because although there are traffic lights on the corner of Morphett and Diagonal Road to hold the traffic, it doesn't synchronise with the traffic heading north from Sturt Road and the traffic exiting the Marion Shopping Centre. In addition to this traffic from the shopping centre, there is nothing to stop the traffic turning north out of the centre in the slip lane.

This results in a situation where you may have a gap in the traffic heading south, but there won't be a gap with the traffic heading north and then if there is, the traffic coming out of the slip lane usually changes lane and heads up in the outside lane, hence stopping the traffic being able to come out of Trott Grove..

This is becoming such a difficult situation that on a lot of occasions, the only way I can head north is to turn left from Trott Grove, then turn right into Marion Shopping centre, drive around the small roundabout and come back out and turn left onto Diagonal Road...

Can you please bring this situation to the attention of the traffic management department. Perhaps the lights exiting the shopping centre and the lights at the corner of Morphett and Diagonal Roads can be synchronised to stop traffic and enable a gap to be created for the Trott Grove traffic, bearing in mind that this exit is the only one that turns north into Diagonal Road, other than Crew Street.

Having lived in Hersey Court for 33 years, we have seen this traffic problem increase immensely over the last few years and I believe it needs to be addressed as soon as possible before there is a serious accident. I look forward to hearing from you.

23/5/19 (no specified street address of email correspondent)

A community park must have readily available access to it which means there must be convenient parking available. With the completion of the Oaklands crossing upgrade, we can expect all the streets that access the park to be clogged again with rail travellers' cars. Hopefully, the now dead-end Diagonal way can be made a controlled day time parking area for casual visitors (young mothers and their children, for example). There also needs to be similar zones in Dwyer road. The only successful community gardens are those that have controlled access and are properly managed. We would need to know how Council intends to achieve these before commenting.

All community gardens look pretty untidy a lot of the time and we doubt if this is the type of view that should be imposed on people looking out through the windows of the adjoining church. Also, that building obviously needs access to the park for community events at times (Welcome to Australia days, for example) and the proposed siting of the garden should not cause any impediment to this. Will the siting compromise the ability of people to shortcut along the side of that building to and from the railway station?

I heard from another interested resident that it is now proposed to not include toilets in the planning and to rely on those at the new railway station.

This would be a most unsatisfactory move and undo the benefits of the remaining changes being proposed. The rail station ramps and stairways are already dangerous and demanding for the very young - the elderly and infirm - and for mothers having to negotiate with prams.

22/5/19 (no specified street address of email correspondent)

Nice to meet you here. I am a local resident in Oaklands Park. I am glad to see the Oaklands Crossing Project approaches to another stage.

I got the flyer regarding Oaklands Crossing Community Connections this morning when I commute to the city by train.

One of my concerns is the traffic burden for Crew Street. This is the main way out or crossing the other side of the railway for local residents in Oaklands Park. Currently, it has been very hard to get out (right turn towards Morphett Road) during the peak time as at this point needs to give away every direction. It is nearly impossible to have a pause during peak time. Even if the traffic light is red, if the drivers in the direction to Morphett Road not polite enough to leave a space for the right turn car to cut in, this is a mission impossible already. I bet most of the local residents get nervous when traveling this point. My advice is the council officer to have a test drive during the peak time.

It is great to hear that there will have a new playground and amenities at Dwyer Road Reserve. As a parent for two little ones, my experience is it will be quite a crowd for a quite long time which comes back with my point, the traffic burden for the Crew Street. I can imagine how long it will be waiting in and out at this point. And also, safety driving, etc. Hopefully, I didn't confuse you too much. Happy to clarify if needed.

17/5/19 (street address of email correspondent- Kersey Road)

The Concept Plans will be a very welcomed addition and complement our fantastic new Railway Station which we can all be very proud of. We know what you have in mind will beautify our station surrounds. We as residents living very close to the station and Dwyer Road Reserve which will have a new Playground and amenities area is absolutely fantastic for all of us (especially children and parents).

We would love to have a set of Fitness Exercise Stations included for the many runners, walkers, bike riders etc etc who like to keep fit. This would create a wonderful area for all resident's needs. We have noticed there are other Councils in the metropolitan and country areas who provide exercise stations for their residents and we hope you can do the same.

Not only my wife and I would be over the moon but we feel sure other people would appreciate it. Our council area is home to all different age groups who would benefit from this. Thanking you

Phone conversation 24th May (street address of email correspondent Lincoln Avenue, Warradale)

Contact made by resident unable to complete online submission

- Support of proposal
- Suggest planting of Acer palmatum for autumn colour. Jacaranda for seasonal colour
- Creation of quiet space and sensory space for children with autism or sensory needs.

Attachment 2
OAKLANDS COMMUNITY CONNECTIONS
Community Engagement Feedback



- New technology is all good but need to create a balance of natural spaces away from noise and vehicles etc